

# **Job Description**

## Financial Services Manager



## Mahi Tahi

We are one team, stronger together as we work with and for our community to deliver outcomes that matter.

## Manaakitanga

We put our people first by showing them that they matter, through a focus on whānau's needs and aspirations.

## #arohatōmahi

We love our work and know that our work matters. That is why we do what we say we will do and apply energy and enthusiasm across our mahi.

## **Tiakitanga**

We proudly and professionally contribute every day to the care of our community and whenua with courage, positivity and mana – leaving a legacy which future generations will embrace.

## **Details**

JOB TITLE	Financial Services Manager
REPORTS TO	Financial Controller
GROUP	Organisation Performance
DIRECT REPORTS	Up to 10
FINANACIAL DELEGATIONS	\$100,00 Opex / \$5k Capex
WARRANTS REQUIRED	TBC
GRADE	20

He rau ringa e pakari ai ngā taura whiri i ō tātou kāinga noho me ō tātou hapori – mai i te pae maunga o Tararua ki te moana

With many hands the threads which weave our neighbourhoods and communities together will be strengthened from the Tararua Ranges to the sea.

## **Purpose**

The Finance Team provides high quality, timely, effective advice and support across the organisation – including to Elected Members - to ensure we are able and informed to deliver on Community Outcomes.

The Financial Services Manager, will work closely with the Financial Controller to support the Executive Leadership Team in the provision of financial leadership to the Council.

# Skills, Knowledge and Experience

EXPERIENCE	Minimum qualification of Associate Chartered Accountant with NZICA membership coupled with ideally at least 5 years consistent working experience in a financial management position in multidisciplinary environment. Demonstrated leadership and management acumen in a medium to large organisation.
KNOWLEDGE	Knowledge of relevant legislation local government requirements (Local Government Act),
SKILLS	Competent user of MS Office programmes in particular MS Word and MS Excel to advanced level. Demonstrated proficiency with systems experience in one or more accounting software systems, particularly planning and budgeting systems and contemporary reporting tools (eg Business Warehouse, OLAP tools etc.). Critical Thinking - Critically analyses and evaluates information in a logical way when solving complex problems
ACHIEVEMENT	Demonstrates a strong focus on high performance standards and personal achievement. Goes above and beyond to exceed expectations. Displays initiative and is personally driven by successfully completing tasks.
RELATIONSHIPS	Ability to build strong working relationships and become a trusted support person and collegue.
INTEGRITY	High level of professionalism and confidentiality. Ability to appropriately manage sensitive information Builds trust through actions
COMMUNICATION	Communicates in a clear, confident and articulate manner. Is able to adapt communication style to meet the needs of the audience. Is effective at influencing others. Is able to communicate in a way that builds trust and positive relationships.
IMPLEMENTATION	Is reliable, detail-focused and meticulous within a fast-paced environment. Follows through on plans to ensure they are carried out accordingly.
STRATEGIC AGILITY	Takes a big-picture, long-term view when planning and anticipating potential impacts on the business. Weighs up options and implications, identifies and manages risks.
SELF-INSIGHT	Is aware of own strengths and weaknesses and actively seeks out opportunities for new learning and growth.
RESILIENCE	Remains calm, composed, and optimistic in stressful or high pressure situations.
TEAMWORK	Supports and collaborates with team members to achieve targets and strives to get the best out of others. Is resourceful with a can-do attitude.
GROWTH MINDSET	Has a desire to learn more and is able to learn new information and skills quickly. Is able to apply learnt information to new problems. Quick to pick up technical concepts and jargon.



## **Key Responsibility and Expected Outcomes**



### Health, Safety & Wellbeing

Promote a strong health and safety culture by proactively modelling our values and hold self and others to account to Consistently follow all health and safety policies and legislative requirements.

## Leadership and Influence

Live our Values and focus on the Moments that Matter. Supporting your colleagues and empowering and inspiring growth and development across the organisation.

#### **Change Leadership**

Be an advocate for and a driver of change. Be a Future builder, help others across the organisation navigate the future.



#### Te Tiriti o Waitangi

Demonstrate a commitment to and respect for the Treaty of Waitangi and incorporate these into your work ensuring HDC projects are delivered in a culturally sensitive way.

### **Community and Customer Focus**

Champion community engagement having a strong focus on meeting quality standards for services and evaluation of customer outcomes and satisfaction.

Identify and engage with communities and community groups to encourage involvement in the development of community initiatives and programmes.

## **Relationship Management**

Build networks and develop meaningful relationships with stakeholders both internally and outside Council.



## **Personal Development**

Live the values of council and take responsibility for your own self development in order to enhance skills and knowledge applicable to current and future roles.

## Risk Management

Effectively identify and manage risks, take actions to resolve and/or escalate issues to contribute to the maintenance of the risk management framework.

#### **Continuous Improvement**

Identify continuous improvement practices to support the implementation and delivery of council's outcomes.



#### Leadership

Build and maintain a happy, high performing team who feel supported and guided to produce and deliver high standards of work.

Oversee procedures and systems that ensure team members are continually looking at improvement opportunities and that agreed objectives and targets as set in PDPs are achieved.

Ensure that your team are current in their knowledge in legislation and training is available to keep pace with best practice. Effectively manage and set daily work outputs and timeframes to allow for personal achievement and growth within your team.

Develop and implement individual performance objectives and development plans for team members, while fostering a spirit of unity and teamwork amongst staff.

## Management reporting and monitoring analysis

Ensuring the continued development and improvement of the financial transaction processes and systems to meet management, organisational and legislative needs.

Monitoring the performance of Council activities and report on exceptions on a monthly basis. Working closely with the Financial Controller and Senior Finance Business Partner to provide financial leadership to the Council.

Coordinate with senior management and prepare labour forecasts and budgets to meet business goals with help of accounting staff and documents or research accounting issues. Ad hoc review of project performance.

#### **Financial Services**

Manage the Councils financial service processes including: accounts payable, accounts receivable, rates setting (\$62m) cash management, banking, bank reconciliations, payroll, trust accounts, corporate credit cards, expense management, debt management and month-end processing. Lead and champion financial business improvement initiatives

## Policies and procedures

Manage the development of financial services policies and procedures.

#### Treasury

Responsible for Treasury Management in partnership with the Financial Controller.

## Innovation

Continuously seek opportunities to identify best practice and innovation that have a positive impact on the team's ability to deliver to the wider Council and community.

#### **Customer Centric**

Maintain a customer centric focus, ensure services are delivered in an effective and customer focussed way, and that effective working relationships are maintained with key stakeholders.

#### **Council Contribution**

Actively and positively participate as a member of the Organisation Performance Group and perform all reasonable duties as needed. Be a positive culture contributor. Participate in Emergency Management activities.



## Alignment with our community outcomes



We uphold Te Tiriti o Waitangi and its principles and recognise the role of Mana Whenua as kaitiaki of their rohe. We support them to maintain and enhance tikanga with their ancestral lands and waterways, wāhi tapu and other taonga, and build mutually respectful partnerships with tangata whenua, supporting whanau, marae, hapū and iwi in achieving their aspirations.



We contribute to improving our natural environment for current and future generations to enjoy, and protect the important natural features in our district.

We ensure our built environment supports the wellbeing of our people and manage competing pressures on resources sustainably.



We provide efficient, reliable and affordable infrastructure, developing and maintaining facilities and infrastructure to meet the needs of current and future generations. Our community facilities and infrastructure are resilient, helping us to respond to climate change and natural hazards, working with partners to develop infrastructure that enables growth.



We are business friendly, supporting diversity and resilience in our local economy and work with others to make our economy grow. We aspire for economic security for all of our people and seize growth opportunities for our district.



We value the diversity of our people, and how our district's heritage shapes our community's sense of identity and pride.

We provide infrastructure, services, facilities and places to build resilient and connected communities where people of all ages and backgrounds feel included and safe. We are building collaborative relationships with service providers to enable all people to live positive and healthy lifestyles, encouraging our people to participate in local decision making.